

Company Profile

BAY HOME IMPROVEMENTS

Your Trusted Partner in Facility Maintenance

Company Details

Company Name:	Bay Home Improvements
Registration Number:	2016/035926/07
VAT Number:	4380313835
Director:	Washington Chitiza
Business Address:	17 High Street, Mount Pleasant, Gqeberha, 6070
Contact Number:	081 496 7714
Email Address:	info@bayhomeimprovements.co.za
Website:	www.bayhomeimprovements.co.za

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Company Overview

Bay Home Improvements is a trusted building maintenance and repair company with over **10 years of experience** serving commercial, industrial, and office facilities in Gqeberha and surrounding areas.

Founded in 2016 and formally registered as **Company Reg No: 2016/035926/07**, we have grown from a small maintenance team into a comprehensive facility management solutions provider. Our journey has been built on a foundation of reliability, quality workmanship, and genuine care for our clients' properties.

We understand that your facilities are critical to your business operations. Whether it's routine maintenance, emergency repairs, or comprehensive property management support, our team is dedicated to ensuring your spaces remain safe, functional, and professional.

Our Track Record

10+	Years of Industry Experience
500+	Successful Projects Completed
30	Active Commercial Clients
24/7	Emergency Response Available

Our Mission & Values

Our Mission

To provide reliable, professional, and efficient maintenance services that help facilities thrive while ensuring minimal disruption to our clients' daily operations.

Our Vision

To be the most trusted facility maintenance partner in the Eastern Cape, recognized for our integrity, quality workmanship, and exceptional client service.

Our Core Values

Value	Description
Reliability	We show up on time and deliver on our promises.
Quality	All work is completed to industry standards with attention to detail.
Safety	We prioritize the safety of our team, our clients, and their premises.
Integrity	Transparent pricing, honest communication, and ethical business practices.
Responsiveness	Quick action on urgent requests and proactive maintenance planning.

Our Services

Comprehensive Maintenance Solutions

Facility Maintenance

Routine upkeep to ensure smooth operations of all building systems, including plumbing, electrical, carpentry, and general repairs.

Preventative Maintenance

Scheduled maintenance programs designed to reduce downtime, extend equipment life, and prevent costly emergency repairs.

Repairs & Emergency Services

24/7 rapid response team ready to address urgent issues such as leaks, power failures, structural damage, and security concerns.

Cleaning Services

Industrial and commercial cleaning to maintain safe, hygienic, and professional environments for your staff and customers.

Property Inspections

Thorough assessments to identify potential problems before they escalate, including roof inspections, structural checks, and system evaluations.

Property Management Support

Comprehensive assistance for property managers and landlords to maintain asset value and tenant satisfaction.

Service Areas

We proudly serve commercial, industrial, and office clients throughout:

Primary Service Areas

Area	Coverage
Gqeberha (Port Elizabeth)	Full coverage - all suburbs
Mount Pleasant	Local base - immediate response
Walmer	Full coverage
Newton Park	Full coverage
Korsten	Full coverage

North End	Full coverage
Sidwell	Full coverage
Greenacres	Full coverage

Surrounding Areas

- Despatch
- Uitenhage (Kariega)
- Colchester
- Motherwell

Travel outside these areas can be arranged upon request.

Our Team

Meet the Experts Behind Bay Home Improvements

Washington Chitiza

Director

With over 10 years of industry experience, Washington leads the company with a hands-on approach, ensuring every project meets our high standards of quality and client satisfaction.

Maiden Klass

Senior Maintenance Technician

Specializing in plumbing and general building maintenance, Maiden brings technical expertise and problem-solving skills to every job site.

Jane Smith

Project Manager

Jane coordinates all projects, from initial quotation through to completion, ensuring timelines are met and communication remains clear throughout.

George Hendricks

Quality Assurance Specialist

George conducts final inspections on all completed work, ensuring every detail meets our quality standards before client handover.

Our team also includes trained and vetted subcontractors who undergo regular safety training and background checks.

Why Choose Bay Home Improvements?

Our Competitive Advantages

-
- ✓ **10+ Years Experience** - Proven track record in the industry

 - ✓ **Fully Registered** - Company Reg No: 2016/035926/07 | VAT No: 4380313835

 - ✓ **Insurance & Affiliations** - Full public liability insurance, COIDA, UIF & CIBD

 - ✓ **Safety Conscious** - All work follows OH&S standards

 - ✓ **One-Stop Solution** - Multiple services from a single provider

 - ✓ **Transparent Pricing** - Detailed quotations with no hidden costs

- ✓ **Emergency Support** - Rapid response for urgent repairs

- ✓ **Quality Guaranteed** - All work completed to industry standards

- ✓ **Minimal Disruption** - We work around your operational needs

- ✓ **Client Focused** - Your satisfaction is our priority

Client References

We are proud to have worked with numerous satisfied clients across various sectors. Professional references are available upon request and will be provided with pleasure.

Reference Categories Available:

Sector	Reference Type
Commercial Offices	Facility Managers Office Administrators
Industrial Facilities	Operations Directors Plant Managers
Retail	Store Managers Regional Managers
Property Management	Property Managers Landlords
Residential Complexes	Body Corporate Homeowners Associations

Reference Summary

Name	Title/Company	Contact Number	Email
Ms Claire de Jongh	Environmental Scientist	084 607 4743	clairejarvis@hotmail.co.za
Mr Lukhanyiso Jodwana	Plant Process Engineer	073 762 5065	LukhanyisoJodwana@ymail.com
Prof Peter Vale	Academic / Professional	084 801 8019	petercjvale@gmail.com
Mr Austen Parfitt	Strata Properties	082 776 8038	austen@strataprop.co.za

Contact Information

Bay Home Improvements

Physical Address:

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**BAY HOME
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Business Hours:

Monday - Friday: 7:30 AM - 5:00 PM

Saturday: 8:00 AM - 1:00 PM

Emergency: 24/7 Available

VAT Number: 4380313835

Company Registration: 2016/035926/07

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